

Biannual Effectiveness Measures (as of 12/31/2021)

Column Descriptions and Data Sources

Column: Agency number

Column: Agency name: Agencies participating in and covered by the Commonwealth's workers' compensation program.

Columns: Number of employees. Compiled by the Office of Administration for agencies under the Governor's jurisdiction. Total filled salaried and wage employees derived from the average of four quarters (September, December, March, and June). Legislative and independent agency staff numbers provided by the AIPP annual reports.

Columns: Total payroll cost. The total amount paid in payroll for agencies under the Governor's jurisdiction. This amount includes benefits, direct payroll, etc.

Columns: Total hours worked. The total hours worked by employees for agencies under the Governor's jurisdiction.

Columns: Workers' compensation cost tracked by Inservco, Inc (MMR). This is the total paid amount for injuries which occurred in any fiscal year as of the valuation date shown. Incurred is equal to the total paid on a claim, including denied claims. Total paid includes expenses for medical bills, indemnity payments, legal expenses, or any other costs associated with the claim. This number does not include any administrative, consultant, or other costs that cannot be directly associated with a particular claim.

Columns: Number of claims. A claim is defined as an incident where an employee requires medical assistance. The Commonwealth does not report "incident only" claims to Inservco, Inc.. All claims reported to Inservco, Inc. that are not denied are included in this number. Cost does not need to be incurred for a claim to be included in the claim count.

Columns: Number of indemnity claims. A claim is defined as an indemnity claim if it requires payments made to an injured or sick employee whose injury or illness occurred as a result of employment. Indemnity compensates the employee for lost wages in excess of seven days.

Columns: Total claim rate. This is a nationally recognized rate obtained by multiplying the number of total claims by 200,000 and then dividing the number by the number of hours worked by that agency. This rate lists the number of injuries per 100 employees in a year. This rate is used across industry and government to compare injury incidence.

Columns: Indemnity rate. This is a nationally recognized rate obtained by multiplying the number of indemnity claims by 200,000 and then dividing by the number of hours worked by that agency. This rate represents the number of indemnity injuries per 100 employees in a year. This rate is used across industry and government to compare injury severity.

Columns: Cost ratio of payroll. This is a ratio obtained by dividing the cost of claims paid in that fiscal year by the payroll paid in that fiscal year.

Biannual Effectiveness Measures (as of 12/31/2021)

Agency	Number of Employees				Total Payroll Cost				Total Hours Worked				Workers' Compensation Cost				Number of Claims				Number of Indemnity Claims				Total Claim Rate				Indemnity Injury Rate				Total Spend - WC in Relation to Payroll											
	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019	FY 2022	FY 2021	FY 2020	FY 2019				
10 Aging	96	96	97	95	\$5,038,724	\$9,870,775	\$9,893,898	\$9,893,898	85,734	133,028	135,277	141,019	\$5,038,724	\$9,870,775	\$9,893,898	\$9,893,898	85,734	133,028	135,277	141,019	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
11 Comptroller	15,684	15,497	15,569	15,453	\$20,412,263	\$1,883,938,443	\$1,884,918,065	\$1,884,918,065	\$1,024,471,110	\$2,707,242	\$2,707,242	\$2,707,242	\$16,113,063	\$21,257,918	\$31,449,414	\$32,291,655	\$30,774,778	365	891	945	1,008	223	161	291	412	422	419	410	410	410	410	410	410	410	410	410	410	410	410	410	410	410		
12 Labor & Ind.	4,347	4,347	4,281	4,225	\$20,263,781	\$428,899,891	\$430,282,409	\$430,282,409	\$420,607,903	\$413,471,550	\$413,471,550	\$413,471,550	\$307,848	\$860,528	\$1,111,181	\$1,269,087	\$1,269,087	8	14	22	45	43	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
13 Mail & Del. Serv.	2,581	2,581	2,448	2,482	\$108,521,359	\$220,304,738	\$217,782,482	\$217,782,482	\$220,304,738	\$217,782,482	\$217,782,482	\$217,782,482	\$144,822	\$3,107,842	\$3,740,485	\$4,988,318	\$4,988,318	38	91	82	115	140	7	26	26	26	40	37	47	37	37	37	37	37	37	37	37	37	37	37	37	37	37	37
14 City General	927	927	924	912	\$58,461,791	\$119,000,362	\$120,267,482	\$120,267,482	\$119,000,362	\$119,000,362	\$119,000,362	\$119,000,362	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	7	16	23	19	22	0	3	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
15 Gen Services	838	838	847	843	\$35,865,265	\$79,129,178	\$80,108,938	\$80,108,938	\$80,108,938	\$79,129,178	\$79,129,178	\$79,129,178	\$1,293,133	\$3,984,596	\$4,293,489	\$4,395,909	\$4,395,909	6	20	31	29	31	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
16 Education (1)	555	555	550	548	\$26,334,434	\$52,507,613	\$55,744,432	\$55,744,432	\$52,507,613	\$51,107,471	\$51,107,471	\$51,107,471	\$37,808	\$81,439	\$92,346	\$102,346	\$102,346	0	0	1	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17 Public Works	462	462	462	461	\$30,991,861	\$60,507,661	\$60,507,661	\$60,507,661	\$30,991,861	\$30,991,861	\$30,991,861	\$30,991,861	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	7	16	23	19	22	0	3	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
18 Revenue	1,772	1,772	1,802	1,805	\$98,159,822	\$162,223,815	\$163,850,600	\$163,850,600	\$162,223,815	\$162,223,815	\$162,223,815	\$162,223,815	\$2,707,242	\$2,707,242	\$2,707,242	\$2,707,242	\$2,707,242	5	10	9	23	19	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
19 Human Resources	764	764	767	777	\$24,136,111	\$49,603,474	\$51,201,005	\$51,201,005	\$49,603,474	\$49,603,474	\$49,603,474	\$49,603,474	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	1	2	6	5	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20 Public Safety	1,263	1,263	1,263	1,263	\$56,280,328	\$112,560,656	\$112,560,656	\$112,560,656	\$56,280,328	\$56,280,328	\$56,280,328	\$56,280,328	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	10	46	50	54	31	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	81	
21 Finance	16,141	16,141	16,844	16,817	\$743,129,724	\$1,486,249,472	\$1,486,249,472	\$1,486,249,472	\$743,129,724	\$743,129,724	\$743,129,724	\$743,129,724	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	39	202	218	1,115	1,008	202	403	399	403	403	403	403	403	403	403	403	403	403	403	403	403	403	403	403	403	403	
22 Public Health	472	472	473	484	\$19,948,413	\$38,397,844	\$38,397,844	\$38,397,844	\$19,948,413	\$19,948,413	\$19,948,413	\$19,948,413	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	36	31	35	43	31	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
23 Gen. Serv.	1,071	1,071	1,091	1,061	\$30,912,273	\$78,244,448	\$77,208,138	\$77,208,138	\$30,912,273	\$30,912,273	\$30,912,273	\$30,912,273	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	87	90	114	112	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
24 Comm. & Dev.	319	319	365	365	\$9,412,873	\$19,825,746	\$19,825,746	\$19,825,746	\$9,412,873	\$9,412,873	\$9,412,873	\$9,412,873	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	2	0	1	4	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
25 PA Public Board	1,478	1,478	1,488	1,489	\$78,138,482	\$156,276,964	\$156,276,964	\$156,276,964	\$78,138,482	\$78,138,482	\$78,138,482	\$78,138,482	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	35	49	61	90	75	4	13	19	71	16	18	23	12	13	13	13	13	13	13	13	13	13	13	13			
26 Labor Cont.	5,205	5,205	5,214	5,173	\$163,309,889	\$326,619,778	\$326,619,778	\$326,619,778	\$163,309,889	\$163,309,889	\$163,309,889	\$163,309,889	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	14	62	69	71	69	71	69	71	69	71	69	71	69	71	69	71	69	71	69	71	69	71	69	71			
27 PA Marketing	18	18	19	20	\$953,247	\$1,906,494	\$2,040,275	\$2,040,275	\$953,247	\$953,247	\$953,247	\$953,247	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
28 Information Systems	17	17	18	18	\$860,986	\$1,721,972	\$1,815,954	\$1,815,954	\$860,986	\$860,986	\$860,986	\$860,986	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
29 PA Proc. Mgmt.	229	229	234	223	\$10,214,862	\$20,429,724	\$21,887,487	\$21,887,487	\$10,214,862	\$10,214,862	\$10,214,862	\$10,214,862	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	1	2	5	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
31 Fin. Mgmt.	388	388	387	385	\$9,186,328	\$17,371,656	\$18,689,688	\$18,689,688	\$9,186,328	\$9,186,328	\$9,186,328	\$9,186,328	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	1	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0			
32 Civil Service	23	23	25	23	\$84,088	\$168,176	\$181,352	\$181,352	\$84,088	\$84,088	\$84,088	\$84,088	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
33 Personnel (1)	36	36	31	30	\$2,364,318	\$4,728,636	\$5,098,488	\$5,098,488	\$2,364,318	\$2,364,318	\$2,364,318	\$2,364,318	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0					
35 Gov. Proc.	2,447	2,447	2,504	2,489	\$114,736,075	\$229,472,150	\$239,944,488	\$239,944,488	\$114,736,075	\$114,736,075	\$114,736,075	\$114,736,075	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	10	19	30	43	52	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
37 Env. Res. Board	10	10	11	10	\$493,338	\$986,676	\$1,073,338	\$1,073,338	\$493,338	\$493,338	\$493,338	\$493,338	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0				
38 Con. New Res.	2,277	2,277	2,388	2,338	\$10,214,862	\$20,429,724	\$21,887,487	\$21,887,487	\$10,214,862	\$10,214,862	\$10,214,862	\$10,214,862	\$1,403,462	\$2,927,865	\$3,515,222	\$3,756,208	\$3,756,208	79	155	143	187	224	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30	30				
40 Ethics (1)	27	27	28	28	\$1,287,503	\$2,575,006	\$2,772,506	\$2,772,506	\$1,287,503																																			