

## **Column Descriptions and Data Sources**

Column 1: Agency number

Column 2: Agency name: Agencies participating in and covered by the Commonwealth's workers' compensation program.

Columns 3-7: Average Staff Complement per fiscal year. Compiled by the Office of Administration for agencies under the Governor's jurisdiction. Total filled salaried and wage employees derived from the average of four quarters (September, December, March, and June). Legislative and independent agency staff numbers provided by the AIPP annual reports.

Columns 8-12: Workers' compensation cost. Tracked by Inservco, Inc. This is the total incurred amount for each fiscal year as of the valuation date shown. Incurred is equal to the total paid on a claim plus any outstanding reserves. Total paid includes expenses for medical bills, indemnity payments, legal expenses, or any other costs associated with the claim. Any money recovered from a third party for expenses on a claim is not included in this number. This number does not include any administrative, consultant, or other costs that cannot be directly associated with a particular claim. The costs in a column are only for the number of claims indicated on the spreadsheet and that occurred during that fiscal year.

Columns 13-17: Number of claims. A claim is defined as an incident where an employee requires medical assistance. The Commonwealth does not report "incident only" claims to Inservco, Inc. All claims reported to Inservco, Inc. that are not denied are included in this number. Cost does not need to be incurred for a claim to be included in the claim count.

Columns 18-22: Frequency rate per 1000 employees. This is a table calculated figure, obtained by multiplying the number of claims for any fiscal year by 1000 and then dividing this figure by the number of employees for that fiscal year.

Columns 23-27: Cost rate per employee. This is a table calculated figure, obtained by dividing the workers' compensation cost for any fiscal year by the number of employees for that fiscal year.

Columns 28-32: Average cost per claim. This is a table calculated figure, obtained by dividing the workers' compensation cost for any fiscal year by the number of claims for that fiscal year.

**Annual Effectiveness Measures (as of 12/31/2019)**

Agency	Number of Employees					Workers' Compensation Cost					Number of Claims				Frequency Rate per 1000 Employees					Cost Rate per Employee					Average Cost Per Claim						
	FY 19/20	FY 18/19	FY 17/18	FY 16/17	FY 15/16	FY 19/20	FY 18/19	FY 17/18	FY 16/17	FY 15/16	FY 18/19	FY 17/18	FY 16/17	FY 15/16	FY 18/19	FY 17/18	FY 16/17	FY 15/16	FY 18/19	FY 17/18	FY 16/17	FY 15/16	FY 18/19	FY 17/18	FY 16/17	FY 15/16					
10 Aging	97	95	90	98	98	\$0	\$4,191	\$0	\$0	\$393	0	1	0	2	0.0	10.5	0.0	0.0	20.4	\$0	\$44	\$0	\$0	\$4	\$0	\$4,191	\$0	\$197			
11 Corrections	15,497	15,569	15,458	15,351	15,118	\$8,008,237	\$15,871,218	\$20,216,897	\$25,688,092	\$19,771,383	473	1,169	1,077	1,137	1,121	30.5	75.1	69.7	74.1	74.2	\$517	\$1,019	\$1,308	\$1,673	\$1,308	\$16,931	\$13,577	\$18,771	\$22,593	\$17,337	
12 Labor & Ind.	4,281	4,225	4,226	4,881	5,211	\$51,877	\$482,758	\$480,381	\$290,197	\$381,955	19	60	62	47	57	4.4	14.2	14.7	9.6	10.9	\$12	\$114	\$114	\$59	\$73	\$2,730	\$8,046	\$7,748	\$6,174	\$6,701	
13 Mil. & Vet. Aff.	2,446	2,462	2,503	2,557	2,544	\$585,570	\$1,225,651	\$2,104,221	\$2,726,613	\$2,185,374	56	138	179	187	196	22.9	56.1	71.5	73.1	77.0	\$239	\$498	\$841	\$1,066	\$859	\$10,457	\$8,882	\$11,755	\$14,581	\$11,150	
14 Atty General	934	912	849	842	832	\$161,304	\$98,877	\$177,257	\$353,174	\$398,975	13	16	22	33	26	13.9	17.5	25.9	39.2	31.3	\$173	\$108	\$209	\$419	\$480	\$12,408	\$6,180	\$8,057	\$10,702	\$15,345	
15 Gen Services	847	843	867	896	947	\$131,293	\$452,129	\$285,864	\$181,662	\$356,656	23	31	39	40	33	27.2	36.8	45.0	44.6	34.8	\$155	\$536	\$330	\$203	\$377	\$5,708	\$14,585	\$7,330	\$4,542	\$10,808	
16 Education(1)	569	546	514	508	510	\$0	\$26,252	\$20,767	\$68,909	\$7,414	0	5	5	10	9	0.0	9.2	9.7	19.7	17.6	\$0	\$48	\$40	\$136	\$15	\$0	\$5,250	\$4,153	\$6,891	\$824	
17 Public Utility	492	488	466	480	485	\$388	\$671	\$8,589	\$34,286	\$15,371	1	2	6	5	4	2.0	4.1	12.9	10.4	8.2	\$1	\$1	\$18	\$71	\$32	\$388	\$336	\$1,431	\$6,857	\$3,843	
18 Revenue	1,892	1,905	1,967	2,011	1,996	\$26,810	\$291,469	\$53,106	\$319,352	\$274,076	6	25	24	24	24	3.2	13.1	12.2	11.9	12.0	\$14	\$153	\$27	\$159	\$137	\$4,468	\$11,659	\$2,213	\$13,306	\$11,420	
19 State	767	757	715	718	745	\$54,249	\$19,408	\$338,870	\$234,249	\$11,700	4	11	9	9	12	5.2	14.5	12.6	12.5	16.1	\$71	\$26	\$474	\$326	\$16	\$13,562	\$1,764	\$37,652	\$26,028	\$975	
20 State Police	6,456	6,404	6,231	6,381	6,196	\$1,762,555	\$4,331,731	\$4,799,048	\$3,348,115	\$4,648,839	247	610	571	508	528	38.3	95.3	91.6	79.6	85.2	\$273	\$676	\$770	\$525	\$750	\$7,136	\$7,101	\$8,405	\$6,591	\$8,805	
21 Human Services	16,643	16,617	16,935	17,155	16,842	\$5,614,830	\$15,959,917	\$17,846,075	\$23,478,884	\$22,352,703	572	1,228	1,171	1,198	1,279	34.4	73.9	69.1	69.8	75.9	\$337	\$960	\$1,054	\$1,369	\$1,327	\$9,816	\$12,997	\$15,240	\$19,598	\$17,477	
22 Fish & Boat	493	484	506	504	526	\$62,750	\$310,916	\$327,492	\$91,224	\$52,920	24	47	36	45	30	48.7	97.1	71.1	89.3	57.0	\$127	\$642	\$647	\$181	\$101	\$2,615	\$6,615	\$9,097	\$2,027	\$1,764	
23 Game	1,059	1,065	1,061	1,201	1,249	\$277,915	\$840,091	\$1,132,491	\$531,593	\$351,974	46	119	112	94	104	43.5	111.7	105.6	78.3	83.3	\$263	\$789	\$1,067	\$443	\$282	\$6,042	\$7,060	\$10,112	\$5,655	\$3,384	
24 Com & Ec. Dev.	355	355	359	363	378	\$189	\$34,530	\$7,846	\$3,527	\$2,316	1	5	2	4	2	2.8	14.1	5.6	11.0	5.3	\$1	\$97	\$22	\$10	\$6	\$189	\$6,906	\$3,923	\$882	\$1,158	
25 Prob. & Parole	1,486	1,449	1,279	1,255	1,223	\$214,047	\$873,822	\$825,841	\$1,095,717	\$1,596,636	37	96	87	78	83	24.9	66.3	68.0	62.2	67.9	\$144	\$603	\$646	\$873	\$1,306	\$5,785	\$9,102	\$9,992	\$14,048	\$19,237	
26 Liquor Control	5,214	5,173	5,200	4,949	4,876	\$909,830	\$2,503,911	\$2,187,810	\$3,751,680	\$4,283,103	147	298	256	318	300	28.2	57.6	49.2	64.3	61.5	\$174	\$484	\$421	\$758	\$878	\$6,189	\$8,402	\$8,546	\$11,798	\$14,277	
27 Milk Marketing	19	20	22	22	24	\$0	\$0	\$0	\$0	\$0	0	1	0	0	0	0.0	50.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
28 Lt. Governor (1)	18	16	14	12	14	\$0	\$253	\$0	\$0	\$0	0	2	1	1	0	0.0	125.0	71.4	83.3	0.0	\$0	\$16	\$0	\$0	\$0	\$0	\$127	\$0	\$0	\$0	\$0
30 Hist. & Mus. (1)	234	223	203	209	220	\$28,180	\$64,919	\$19,125	\$17,535	\$572,306	5	8	6	7	16	21.4	35.9	29.6	33.5	72.7	\$120	\$291	\$94	\$84	\$2,601	\$5,636	\$8,115	\$3,188	\$2,505	\$35,769	
31 Em. Mgmt.	388	375	365	376	374	\$0	\$31,286	\$61,158	\$136,628	\$505	0	1	2	3	1	0.0	2.7	5.5	8.0	2.7	\$0	\$83	\$168	\$363	\$1	\$0	\$31,286	\$30,579	\$45,543	\$505	\$505
32 Civil Service	65	129	161	169	180	\$0	\$0	\$0	\$6,501	\$0	0	0	0	2	0	0.0	0.0	0.0	11.8	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,251	\$0	\$0
33 Pennvest (1)	31	30	28	27	29	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
35 Env. Prot.	2,524	2,504	2,489	2,553	2,613	\$145,307	\$233,849	\$655,509	\$331,507	\$361,502	32	55	58	51	50	12.7	22.0	23.3	20.0	19.1	\$58	\$93	\$263	\$130	\$138	\$4,541	\$4,252	\$11,302	\$6,500	\$7,230	
37 Env. Hg. Board	11	10	12	13	14	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
38 Con & Nat. Res.	2,368	2,336	2,376	2,405	2,397	\$882,326	\$2,194,260	\$733,854	\$1,980,442	\$1,044,465	103	204	242	231	206	43.5	87.3	101.9	96.0	85.9	\$373	\$939	\$309	\$823	\$436	\$8,566	\$10,756	\$3,032	\$8,573	\$5,070	
40 Ethics (1)	26	26	25	25	25	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
41 Senate	769	769	734	779	797	\$11,410	\$35,480	\$233,663	\$152,110	\$45,685	6	7	9	10	11	7.8	9.1	12.3	12.8	13.8	\$15	\$46	\$318	\$195	\$57	\$1,902	\$5,069	\$25,963	\$15,211	\$4,153	
42 House of Reps	1,500	1,500	1,504	1,560	1,740	\$35,998	\$107,221	\$134,515	\$46,576	\$4,222	9	23	12	12	6	6.0	15.3	8.0	7.7	3.4	\$24	\$71	\$89	\$30	\$2	\$4,000	\$4,662	\$11,210	\$3,881	\$704	
43 Hln Care Cost	21	23	23	22	24	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
44 Leg. Reference	74	74	72	70	72	\$0	\$1,205	\$3,251	\$0	\$198	0	2	1	0	1	0.0	27.0	13.9	0.0	13.9	\$0	\$16	\$45	\$0	\$3	\$0	\$602	\$3,251	\$0	\$198	\$198
45 Local Gov't Comm	8	8	7	7	7	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
46 Joint State Gov	12	12	10	11	11	\$50,000	\$0	\$0	\$0	\$0	1	0	0	0	0	83.3	0.0	0.0	0.0	0.0	\$4,167	\$0	\$0	\$0	\$0	\$50,000	\$0	\$0	\$0	\$0	\$0
47	12	12	7	10	11	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
48* Independent Fiscal Ofc.	11	11	10	28	9	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
48 Leg Data Proc.	30	30	28	7	29	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
49 Joint Leg. Air and Water	4	4	4	4	3	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
63 Ind. Reg. Rev.	10	10	10	10	10	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
65 Gaming Control	299	298	292	297	312	\$1,000	\$1,615	\$52,587	\$106,781	\$4,933	1	1	3	4	5	3.3	3.4	10.3	13.5	16.0	\$3	\$5	\$180	\$360	\$16	\$1,000	\$1,615	\$17,529	\$26,695	\$907	\$907
66 Securities (2)	0	0	0	0	0	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
67 Health	1,448	1,423	1,435	1,430	1,457	\$86,074	\$256,575	\$398,163	\$990,326	\$471,785	16	16	27	29	28	11.1	11.2	18.8	20.3	19.2	\$59	\$180	\$277	\$693	\$324	\$5,380	\$16,036	\$14,747	\$34,149	\$16,849	
68 Agriculture	931	937	921	944	949	\$290,833	\$134,638	\$467,109	\$208,901	\$816,367	11	28	40	29	45	11.8	29.9	43.4	30.7	47.4	\$312	\$144	\$507	\$221	\$860	\$26,439	\$4,808	\$11,678	\$7,203	\$18,141	
70 St Emp. Retmt	191	185	170	169	181	\$387	\$0	\$141	\$472	\$870	2	0	1	2	2	10.5	0.0	5.9	11.8	11.0	\$2	\$0	\$1	\$3	\$5	\$194	\$0	\$141	\$236	\$435	
71 Mun. Retmt.(1)	31	27	28	28	31	\$0	\$0	\$0	\$0	\$0	0	0	0	0	0	0.0	0.0	0.0	0.0	0.0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
72 PSERS	326	321	299	293	304	\$2,733	\$21,966	\$475	\$378	\$26,366	1	2	1	2	2	3.1	6.2	3.3	6.8	6.6	\$8	\$68	\$2	\$1	\$87	\$2,733	\$10,983	\$475	\$189	\$13,183	
73 Treasury	355	355	363	353	362	\$1,000	\$27,968	\$112	\$12,797	\$2,478	2	3	1	3	5	5.6	8.5														