

LSO Supervisor Canceling Bookings/Prebookings for Employees

As a supervisor, you can also use the **"Manage Participation"** function to cancel your employees from trainings, cancel their prebookings or modify their existing prebookings with a new date or location.

To cancel an employee booking:

- 1. Click on the **"Manage Participation"** link in your left-hand navigation bar.
- 2. Use the **LSO search procedure** to find the employee.
- Click the box next to the employee's name. The name and information is highlighted in yellow. The employee's current training activities populate.
- 4. Click the box next to the course name. The course is highlighted in yellow.
- 5. Click the **"Cancel Participation"** button A pop-up box appears asking you to select a reason code for the cancellation.
- 6. Select "Supervisor cancels attendance booking."
- 7. Click "OK."
- Click the "Next" button.

The confirmation screen appears.

To change or cancel an employee Prebooking

- 1. Complete steps 1 3 above.
- 2. Select the "Prebooked Courses" tab.
- Click the box next to the course name. The course is highlighted in yellow. The "Delete Prebooking" and "Change Prebooking" buttons are active.
- a. Click the "Delete Prebooking" button to delete. A confirmation pop-up box appears. Click "Yes."
 - b. Click the "Change Prebooking" button to modify.
 A pop-up window appears which gives you the option of changing the validity dates and/or location.
 Click "OK" after making your changes.
- 5. Click the **"Next"** button. The final confirmation screen appears.

Please contact your agency training officer for assistance.